



Name of the account provider: Citibank UK Limited

Account name: Flexible Saver Account

Date: 24 February 2021

- This document is used across the European Union for providers to inform you about their fees for using the main services linked to the payment account (current account), including fees for maintaining the account. It will help you to compare these fees with those payable on other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in our 'Rates and Charges Information' leaflet, which you can find on our website or by asking us.
- A glossary of the terms used in this document is available free of charge on our website, or you can ask us for a copy.

Service	Fee																		
General account services																			
Maintaining the account	No fee																		
Payments (excluding cards)																			
Direct Debit	Not available																		
Standing order	Not available																		
Sending money within the UK	<p>Faster Payments (Pounds) No fee</p> <p>CHAPS (Pounds)</p> <table border="0"> <tr> <td>If you hold a Citigold Current Account</td> <td>Client Service Team/ Branch/CitiPhone</td> <td>No fee</td> </tr> <tr> <td></td> <td>Citi Online/Citi Mobile® UK App</td> <td>Not available</td> </tr> <tr> <td>If you hold a Citi Plus Current Account</td> <td>CitiPhone</td> <td>£20</td> </tr> <tr> <td></td> <td>Citi Online/Citi Mobile® UK App</td> <td>Not available</td> </tr> <tr> <td>If you hold any other account</td> <td>CitiPhone</td> <td>£30</td> </tr> <tr> <td></td> <td>Citi Online/Citi Mobile® UK App</td> <td>Not available</td> </tr> </table> <p>If you send money in a foreign currency within the UK, the fees are shown below in the section 'Sending money outside the UK'</p>	If you hold a Citigold Current Account	Client Service Team/ Branch/CitiPhone	No fee		Citi Online/Citi Mobile® UK App	Not available	If you hold a Citi Plus Current Account	CitiPhone	£20		Citi Online/Citi Mobile® UK App	Not available	If you hold any other account	CitiPhone	£30		Citi Online/Citi Mobile® UK App	Not available
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Sending money outside the UK	<p>Citi Global Transfers (sending money to other Citi accounts where available) No fee</p> <p>SWIFT</p> <table border="0"> <tr> <td>If you hold a Citigold Current Account</td> <td>Citi Online/Citi Mobile® UK App</td> <td>No fee</td> </tr> <tr> <td></td> <td>Client Service Team/ Branch/CitiPhone*</td> <td>£25</td> </tr> <tr> <td>If you hold a Citi Plus Current Account</td> <td>Citi Online/Citi Mobile® UK App</td> <td>No fee</td> </tr> <tr> <td></td> <td>CitiPhone*</td> <td>£25</td> </tr> <tr> <td>If you hold any other account</td> <td>Citi Online/Citi Mobile® UK App</td> <td>No fee</td> </tr> <tr> <td></td> <td>CitiPhone*</td> <td>£25</td> </tr> </table> <p>*Please note, if you send Euros/Swedish Krona/Romanian Leu to a beneficiary whose bank is located in the UK or EEA† there is no fee.</p>	If you hold a Citigold Current Account	Citi Online/Citi Mobile® UK App	No fee		Client Service Team/ Branch/CitiPhone*	£25	If you hold a Citi Plus Current Account	Citi Online/Citi Mobile® UK App	No fee		CitiPhone*	£25	If you hold any other account	Citi Online/Citi Mobile® UK App	No fee		CitiPhone*	£25
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Payments (excluding cards) continued		
Receiving money from outside the UK		No fee
Cards and cash		
Cash withdrawal in Pounds in the UK		No fee
Cash withdrawal in foreign currency outside the UK	Foreign currency commission as a percentage of the amount withdrawn	2.75%
	Foreign currency transaction fee	2% of the amount withdrawn (minimum £2, maximum £5)
Debit card payment in Pounds		Not available
Debit card payment in a foreign currency		Not available

[†]EEA (European Economic Area) countries: Austria, Belgium, Bulgaria, Croatia, , Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the UK.

Note: If your transaction requires a currency conversion our relevant Reference Exchange Rate will apply.