

Fee Information Document



Name of the account provider: Citibank UK Limited Account name: Citigold Current Account Date: 30 October 2024

- This document is used across the European Union for providers to inform you about their fees for using the main services linked to the payment account (current account), including fees for maintaining the account. It will help you to compare these fees with those payable on other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in our 'Rates and Charges Information' leaflet, which you can find on our website or by asking us.
- A glossary of the terms used in this document is available free of charge on our website, or you can ask us for a copy.

Service	Fee		
General account services			
Maintaining the account		£75	
	If you maintain an average monthly balance of £150,000 (or currency equivalent) or more	No fee	
	If you hold an account with Citi International Personal Bank in London or Jersey	No fee	
Payments (excluding cards)			
Direct Debit		No fee	
Standing order		No fee	
	CHAPS (Pounds)	No fee	
	If you send money in a foreign currency within the UK, the fees are shown below in the section 'Sending money outside the UK'		
Sending money outside the UK	Citi Global Transfers (sending money to other Citi accounts where available)	No fee	
	SWIFT		
	Citi Online/Citi Mobile® UK App	No fee	
	Client Service Team/Branch/CitiPhone	£25	
	Euros/Swedish Krona/Romanian Leu sent to a beneficiary whose bank is located in the UK or EEA [†] .	No fee	
Receiving money from outside the UK		No fee	

Cards and cash			
Cash withdrawal in Pounds in the UK		No fee	
Cash withdrawal in foreign currency outside the UK	Foreign currency commission as a percentage of the amount withdrawn	2.75%	
	Foreign currency transaction fee	2% of the amount withdrawn (minimum £2, maximum £5)	
Debit card payment in Pounds		No fee	
Debit card payment in a foreign currency		2.75% of the value of the transaction (non-sterling transaction fee)	
Overdrafts and related services			
Arranged overdraft	Debit interest rate for arranged overdrafts over £500	9.90% EAR^	
Unarranged overdraft	Maximum Monthly Charge (" MMC ") for unpaid transaction fees*	£100	
	*The MMC for unpaid transaction fees equates to a maximum of four charges per account per calendar month and applies to any Direct Debit or Standing Order. We will provide you with at least 14 days pre-notification notice before taking these overdraft charges from your account.		
Refusing a payment due to lack of funds		£25	

[†]EEA (European Economic Area) countries: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

[^]The EAR is the Effective Annual Rate and is used to express the cost of borrowing on Current Accounts. The EAR takes into account the rate of interest charged, the frequency it is levied to accounts and compounding interest.

Note: If your transaction requires a currency conversion our relevant Reference Exchange Rate will apply.

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