



# Fee Information Document



**Name of the account provider: Citibank UK Limited**

**Account name: Flexible Saver Account**

**Date: 30 October 2024**

- This document is used across the European Union for providers to inform you about their fees for using the main services linked to the payment account (current account), including fees for maintaining the account. It will help you to compare these fees with those payable on other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in our 'Rates and Charges Information' leaflet, which you can find on our website or by asking us.
- A glossary of the terms used in this document is available free of charge on our website, or you can ask us for a copy.

Service	Fee
<b>General account services</b>	
Maintaining the account	No fee
<b>Payments (excluding cards)</b>	
Direct Debit	Not available
Standing order	Not available
	<p><b>CHAPS (Pounds)</b></p> <p>If you hold a Citigold Current Account    Client Service Team/ Branch/CitiPhone    No fee  Citi Online/Citi Mobile® UK App    Not available</p> <p>If you hold a Citi Plus Current Account    CitiPhone    £20  Citi Online/Citi Mobile® UK App    Not available</p> <p>If you hold any other account    CitiPhone    £30  Citi Online/Citi Mobile® UK App    Not available</p> <p>If you send money in a foreign currency within the UK, the fees are shown below in the section 'Sending money outside the UK'</p>
<b>Sending money outside the UK</b>	<p><b>Citi Global Transfers</b> (sending money to other Citi accounts where available)    No fee</p> <p><b>SWIFT</b></p> <p>If you hold a Citigold Current Account    Citi Online/Citi Mobile® UK App    No fee  Client Service Team/ Branch/CitiPhone*    £25</p> <p>If you hold a Citi Plus Current Account    Citi Online/Citi Mobile® UK App    No fee  CitiPhone*    £25</p> <p>If you hold any other account    Citi Online/Citi Mobile® UK App    No fee  CitiPhone*    £25</p> <p>*Please note, if you send Euros/Swedish Krona/Romanian Leu to a beneficiary whose bank is located in the UK or EEA<sup>†</sup> there is no fee.</p>

<b>Payments (excluding cards) continued</b>	
<b>Receiving money from outside the UK</b>	No fee
<b>Cards and cash</b>	
<b>Cash withdrawal in Pounds in the UK</b>	No fee
<b>Cash withdrawal in foreign currency outside the UK</b>	Foreign currency commission as a percentage of the amount withdrawn 2.75% Foreign currency transaction fee 2% of the amount withdrawn (minimum £2, maximum £5)
<b>Debit card payment in Pounds</b>	Not available
<b>Debit card payment in a foreign currency</b>	Not available

†EEA (European Economic Area) countries: Austria, Belgium, Bulgaria, Croatia, , Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

**Note:** If your transaction requires a currency conversion our relevant Reference Exchange Rate will apply.