

1. Your Details

Please see your General and Account Specific Terms and Conditions for details of how we process payments and the limitations on liability which apply. You must complete this form and send to us in order to initiate a payment. Please note you will receive a call from Citi to verify the payment details. Please complete in BLOCK CAPITALS.

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- Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the UK.
- 3. EEA currency Bulgarian Lev, Czech Koruna, Danish Kroner, Estonian Kroon, Hungarian Forint, Latvian Lat, Lithuanian Litas, Polish Zloty, Romanian Leu, Euro, Swedish Krona, Icelandic Krona, Norwegian Kroner and Sterling. Please note that we may not offer transfers in all of those currencies - ask a member of staff in branch for available currencies.
- 4. SHA Shared, any charges involved in the transfer will be shared by the remitter and the recipient.
- 5. An intermediary bank (cover or correspondent bank) is an agent bank that is used as facilitator to transfer the funds to the payee's bank account. Typically, the intermediary bank account is needed due to the complexity of the destination country's banking system or if the currency of the transfer is not local to the destination. Citi does not have control over these charges, hence no changes to these charges will be communicated. There is a risk that your payment may arrive in a currency other than the one you request. The amount of time it may take to complete payment may vary significantly, depending on the destination country and on the amount and accuracy of the information you supply Citi. Please see our Rates and Charges Information for full details. Citi exchange rates apply to transfers made across currencies. Please, call us for the details of exchange rates used. Citi will contact customers to confirm a request before processing it. This is to maintain the security of the account and to protect the interest of customers.

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^{*}Specify ABA code for transferring USD to banks in the USA and BSB Code for transfers to Australia.